

Our values – what we believe in

S Making Lancashire safer is the most important thing we do. **SERVICE**

T We trust the people we work with. **TRUST**

R We respect each other. **RESPECT**

I We do what we say we will do. **INTEGRITY**

V We actively listen to others. **VALUED**

E We contribute to decisions and improvements. **EMPOWERED**



Lancashire Fire
and Rescue Service

Our Annual Plan 2018

Preventing fire and other emergencies from happening, protecting people and property when they happen and responding quickly and competently

- Evaluate tools to strengthen our response
- Strengthen our operational assurance
- Integrate water towers into our fleet
- Replace incident command units
- Emergency Services Network (ESN)
- Optimise availability of front-line services

Valuing our people so they can focus on making Lancashire safer

- Develop a strong organisational culture where our values are understood
- Encourage and listen to employee voice
- Develop our leaders
- Promote equality, diversity and inclusion within the Service
- Expand apprenticeship opportunities
- Build a strong and resilient workforce

Delivering value for money in how we use our resources

- Invest in training and equipment
- Collaboration with Lancashire Constabulary
- Property collaborations and co-location
- Information Management Strategy

Our aim – what we're here for

Making Lancashire safer is our commitment to making sure that **everything** we do improves the safety of our diverse communities.

Our priorities – what we do

Preventing fires and other emergencies from happening.

Protecting people and property when fires happen.

Responding to fire and other emergencies quickly and competently.

Valuing our people so that they can focus on making Lancashire safer.

Delivering value for money in how we use our resources.

Our equality objectives – what we are doing to recognise diversity and promote inclusivity

Our communities:

- Support local businesses to reduce the risk of fire and remain compliant within fire safety legislation.
- Reduce the number and impact of fire and other emergencies to our diverse communities across Lancashire.
- Develop and deliver a prevention service targeting our most vulnerable communities.

Our workforce:

- Promote equality in our workforce policies and workforce practices.
- Develop our staff to ensure they can respond competently meeting the different needs of our diverse communities.